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PATENT APPLICATION
Serial No. 09/930,616

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2144



**RULE 116 AMENDMENT
RESPONSE TO FINAL REJECTION**

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entered w/ RCE
dtd 10/3/05

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Gerald D. Benjamin et al.
Serial No.: 09/930,616
Filing Date: August 14, 2001
Group Art Unit: 2144
Examiner: Yemane M. Gerezgiher
Title: SKILLS-BASED ROUTING OF A
COMMUNICATION SESSION

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MAIL STOP AF

Honorable Commissioner
for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this
correspondence is being deposited
with the United States Postal Service
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the date indicated below and is
addressed to: Commissioner for
Patents, P.O. Box 1450, Alexandria,
VA 22313-1450.

Willie Giles

Name

Sept. 8, 2005
Date of Signature

Express Mail No. EV 733631159 US

Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.116

In response to the Final Office Action mailed June 16, 2005, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following Amendments thereto, and the comments as set forth below. Please amend the Application as follows.

DAL01:861436.1